

# HI-MACS<sup>®</sup>

Acrylic Solid Surface



Care & Maintenance Guide

# HI-MACS® Acrylic Solid Surface

## Care and Maintenance Guide

HI-MACS® Acrylic Solid Surface was created for a lifetime of easy care. Follow the simple guidelines listed in this booklet to properly care for your HI-MACS® Acrylic Solid Surfaces and keep them looking fresh and clean.

### Routine care and cleaning

Soapy water or ammonia-based cleaners will remove most dirt and stains. To remove difficult stains please refer to the chart below.

Surfaces	
Most dirt & stains	Use soapy water or ammonia-based cleaner.
Water marks	Wipe with damp cloth; towel dry.
Difficult stains	Use a mild abrasive cleaner or diluted bleach and a grey Scotch-Brite* cleaning pad.
Disinfecting	Occasionally wipe surface with diluted household bleach (50/50 water/bleach solution) e.g. Exit Mould
Gloss Surfaces	Avoid using abrasive pads and cleaners. Our recommendation is to use Spray n Wipe and moist soft cloth . Use microfibre cloth for drying. If you have scratches on your gloss surfaces, please consult your fabricator or an industry professional.  Gloss surfaces require special care and attention and are not recommended in high wear areas

Sinks	
Cleaning	Same as surfaces.
Disinfecting	Same as surfaces.
Maintenance	Occasionally clean by filling the sink one-quarter full with a 50/50 water/bleach solution. Let soak for 15 minutes, then wash sides and bottom as solution drains. Exit mould or similar is also a convenient option for removing organic stains, spray on the surface, leave for 2 minutes and rinse off.

\* Registered trademark of the 3M Company.

## Cuts and scratches

Acrylic surfaces such as HI-MACS® Acrylic Solid Surface are designed to develop an aged patina created by minor scratching. Regular cleaning with Jif or an abrasive cleaner will remove any light scuff marks and assist in developing this aged patina.

Because the beauty of HI-MACS® Acrylic Solid Surface goes all the way through, HI-MACS® Acrylic Solid Surfaces are completely renewable. Please contact your fabricator who can arrange for a polishing service at a nominal charge. Dark colours and high gloss finishes are more likely to show scratches and other wear and tear compared to the lighter, textured colours.

## Preventing heat damage

**⚠ DO NOT PLACE HOT POTS, PANS, ETC, DIRECTLY ON THE COUNTERTOP SURFACE.** HI-MACS® Acrylic Solid Surface withstands heat better than ordinary surface materials. However, hot pans, as well as some heat-generating appliances, like frying pans or crockpots, can damage the surface. To prevent heat damage do not place hot pots or pans directly on the countertop surface. Always use a chopping board or a trivet with rubber feet to protect your HI-MACS® Acrylic Solid Surface.

## Preventing other damage

In most cases, HI-MACS® Acrylic Solid Surfaces can be repaired if accidentally damaged. However, be sure to follow the guidelines here to prevent any permanent damage to HI-MACS® Acrylic Solid Surface.

- Avoid exposing HI-MACS® Acrylic Solid Surface to strong chemicals, such as paint removers, oven cleaners, drain cleaners, etc. If contact occurs, quickly flush the surface with water.
- Remove nail polish with a non-acetone based nail polish remover and flush with water.
- Do not cut directly on HI-MACS® Acrylic Solid Surface countertops.
- Run cold water when pouring boiling water into HI-MACS® Acrylic Solid Surface sinks.

## Guaranteed quality

With proper care, and appropriate finish and colour specification, HI-MACS® Acrylic Solid Surfaces in commercial, residential and public spaces will look fantastic for many years to come. That's why HI-MACS® Acrylic Solid Surface is backed by a meaningful 15-year limited product warranty, provided by Laminex New Zealand™.

